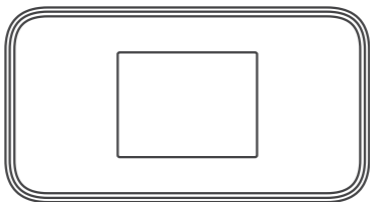


# QUICK START GUIDE

**RUIO**



Main Device x1



Charger x1



USB Type-C Cable x1



Quick Start Guide x1



Warranty Card x1

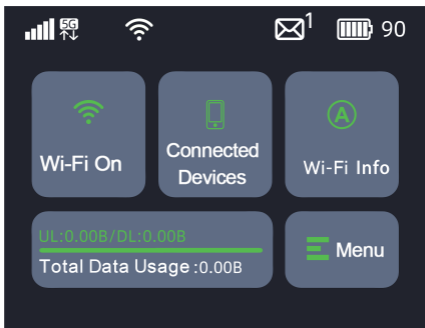
# Product Overview













1. Power button
2. Signal status icon
3. Network mode icon
4. Wi-Fi on icon
5. Unread message icon
6. Battery icon
7. SIM slot
8. USB Type-C port
9. Hard reset

Note: The battery is non-removable.

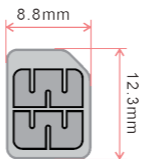
## Display layout and icons



Icon	Description
	Signal status icon
	Network mode and data flow icon
	Wi-Fi on status: display when Wi-Fi is on
	The number of unread messages, maximum is 100
	Battery capacity icon, if battery capacity is lower than 20%, this icon will be red
	Wi-Fi On/Off
	Wi-Fi connected devices icon
	Wi-Fi Info and setting, include name/password, WPS
	Data usage
	Main menu

## Installing the SIM card

1. Remove the SIM card from the outer card, being careful not to touch the gold contacts.
2. Insert the SIM card into card slot in the correct position:



Use Nano SIM card.



Open the SIM card cover.



Insert the SIM card into the slot.



Close the SIM card cover.

**Note:**

Please do not bend or scratch your SIM card, and avoid exposing the SIM card to static electricity, water or dirt. No reboot or power off is required after the SIM card installation.

## Removing the SIM card

1. Open the SIM card cover.
2. Gently remove the SIM card from the SIM card slot and close the SIM card cover.

## Charging the Battery

To charge, plug one end of the charger into an electrical outlet and the other end into the device's USB Type-C Port.



**Note:**

The battery is non-removable, so you do not need to install the battery.

## Logging into the Device Management website

1. Make sure your device is connected to the hotspot via Wi-Fi or USB Type-C cable.
  2. Open the browser, and input **http://192.168.8.1** or **http://mifi.home** in the address bar.
  3. Enter username and password, and click ' **Log In** '
- The administrator has the right to check and modify configuration permission.

**Note:** The default user name is admin; the default password is admin, too.

**Note:** You can find the default username and password printed on the device label on the back of the device.

## Setting up Wi-Fi connection

1. Press and hold the Power Button for 3 seconds until the welcome logo appears on the display. After a few seconds, the Wi-Fi signal icon will appear on the display.
2. Look for the network (SSID) '**SRT873\_MiFi\_XXXX**' or '**SRT873\_MiFi\_XXXX\_5GHz**' where XXXX are the last four digits of the device MAC.
3. Click "**Connect**" and enter the default password found on your device. Your Wi-Fi SSID and password can be found on your device's "**Wi-Fi Info**" screen or on the device label.

## Setting up your WPS

If your terminal support WPS, you do not have to input the password manually once your WPS has been set up.

To use WPS please follow these steps:

1. Enable WPS in the WebUI through WLAN > WPS.
2. Click 'Wi-Fi Info > Wi-Fi WPS' on the display.
3. Click 'WPS Active' button to active WPS function.
4. Enable the WPS function on your terminal to connect to the hotspot.

## How to change the SSID and Password

You can change the SSID and Password through WebUI or device display.

### Through WebUI:

1. Make sure to connect your device(tablet, pc, etc) to the hotspot via Wi-Fi or USB cable. Open the browser on your device and log in to **http://192.168.8.1** or **http://mifi.home** using the default username and password.
2. In the WebUI, Select Wi-Fi > Wi-Fi Basic Settings, then you will see '**Wi-Fi Name(SSID)**' and '**Password**' Delete the old information you want to replace, and enter your new name and/or password.
3. Select '**Apply**' button, wait for the screen to display prompting '**Success**'.
4. Once you have modified the SSID and its password, please reconnect your terminal device to Wi-Fi with new SSID and new password.

### Through the display screen:

1. Press the Power button to wake up the display.
2. Click '**Wi-Fi Info**' menu on the display to select '**Wi-Fi Name/Password**' then you will see '**Wi-Fi Name**' and '**Password**' Delete the old information you want to replace, and enter your new name and/or password.
3. Click the '✓' symbol, you will see the new Wi-Fi name or password on the display.



**Note:** Wi-Fi will restart after users change the Wi-Fi parameter and it need to reconnect.

## Restore Factory Settings

If you are uncertain of which Wi-Fi settings you have configured or changed, you can restore the factory defaults that come with the device to reconfigure the device Wi-Fi settings.

1. Log in to the WebUI and click the '**Reset**' button under the '**Management->Reboot & Reset**' to restore your hotspot to its factory default settings.
2. Click '**Menu**' on the display to select. '**Factory Reset**' click it and select '**Reset**' and then '**Confirm**' the device will restart with restored factory default settings.
3. It has Pinhole type Reset button beside the USB port.

**Note:** Resetting will delete all the device's user-defined Wi-Fi settings and restore all settings to their factory default values.

## Trouble-shooting

If you are having trouble with the device, here are a few trouble-shooting tips:

1. If the device is not responsive, restart it by press the '**Power**' button for about 3 seconds to show the '**Reboot**' selection, and then click it. Or press and hold the '**Power**' button for 8 seconds to restart it directly.
2. If restarting the device does not solve the issue, try restoring the device to its default factory settings.

## Q&A

**Q: What do I do if I see the SSID but failed to connect?**

**A:** 1. Check if the password you entered is the correct one.

2. Check if WPS security is enabled on your PC. If so, check the device to see if it is expecting a WPS action from your PC.

**Q: What to do if there is no service?**

A: The possible reasons are unstable network signal or a hardware problem. You can try the following solutions:

1. If you are inside a building or near a structure that may be blocking the signal, change the position or location of the device. For example, try moving the device close to a window.
2. Check the hardware for any loose parts or damage.

**Q: What to do if I have forgotten my Wi-Fi Password?**

A: 1. You can find the Wi-Fi Password through the “Wi-Fi Info Wi-Fi Name/Password” menu on the display.

2. You can also reset the device to factory defaults. The default password is listed on the device label on the back of the device.

**Q: What if my SIM card gets locked out?**

A: If the SIM card is locked, log in to the WebUI (<http://192.168.8.1> or <http://mifi.home> ) and input the PIN or PUK code you received from your service provider.

**Note:** If you entered the incorrect PIN code 3 times, the PUK will be needed, and if the wrong PUK is entered 10 times, the SIM card will be locked permanently.

**Q: Data connection failed.**

A: You may be on a limited network coverage area, try to move to a different location or a better network coverage area.

## Safety Instructions

Please be sure to read the following safety instructions carefully. Failure to comply with these instructions may lead to dangers or legal violations. Refer to the Important Safety Information section in this document For more detailed information.



### **Keep the device out of the reach of children and pets**

Please keep the device, battery, charger and all other components out of the reach of children and pets. Children and pets may swallow the components which may lead to suffocation or other dangers. Children can only use the device with supervision from parents or guardians.



### **Turn on the device safely**

Do not turn on the device when its use is prohibited or may cause interference or danger.



### **Pay attention to road safety**

Please comply with all applicable local laws and regulations. Please drive your vehicle with two hands on the steering wheel. The first thing to think about is road safety when using the device while driving.



### **Interference**

All radio equipment may be subject to interference which may affect performance.



### **Turn off the device in the vicinity of medical devices**

Hospitals and healthcare institutions may use equipment that are sensitive to radio frequency. Please be sure to comply with their rules and regulations.



### **Turn off the device on board airplanes**

Comply with any restrictive requirements. Radio equipment may cause interference to airplanes.



### **Turn off the device when refuelling**

Do not use the device in gas stations (car repair stations) or in the vicinity of fuel or chemicals.



### **Turn off the device in the vicinity of explosion sites**

Comply with any related requirements. Do not use the device near explosion sites.



### **Reasonable use**

Use the device in the locations indicated in this document only. Do not touch the antenna area when the device is turned on unless absolutely necessary.



### **Use qualified repair services only**

Only qualified repair personnel can install or repair this device.



### **Accessories and battery**

Use accessories and batteries approved by RUIO only. Use of other accessories and batteries may damage the device or lead to other dangers.



### **Water resilience**

This device is not waterproof. Please keep it dry.



### **Connecting to other devices**

When connecting to another device, please read the instructions of the other device to obtain detailed safety instructions. Do not connect to any incompatible device.

## **Important Safety Information**

To ensure safe and effective use of the device, please read the following instructions prior to use.

## **Operating Environment**

Please turn off the device and observe all on-site text or visual instructions in any place where explosions may be triggered. Such places include places where automobile engines are generally recommended to be powered off, in such places sparks may trigger explosion or fire resulting in injuries and even death. Turn off your device in gas stations, and when approaching a gas pump in gas stations. Comply with requirements related to the use of radio transmitting equipment in fuel warehouses (fuel storage and distribution areas), chemical plants or places with explosion operations. Areas with potential explosion dangers generally have clear signs (but not all places have such signs). Such places include: the bottom of a ship deck, chemical transportation or storage facilities, areas with chemicals or particulates in the air (for instance, particles, dust or metal dust). With automobiles running on liquefied petroleum gas (for instance, propane or butane), consult the automobile manufacturer to determine if your device can be used in their vicinity.

## **Hospitals and Medical Devices**

The operation of any radio transmitting equipment (including your device) may interfere with medical devices not properly protected.

If you have any doubt or if you are not sure whether the medical devices can block external radio frequency energy consult the doctor or medical device manufacturer. Turn off your device in hospitals or healthcare locations where there are explicit rules asking you to power off devices. The hospitals and healthcare locations are possibly using equipment that are sensitive to radio frequency.

- Pacemaker and implantable cardioverter defibrillator (ICD). When your device is turned on, a distance of no less than 8 inches (about 20cm) shall be kept between the pacemaker or ICD and the device. Do not put the device in your coat pocket. Please use the device on the other side of the pacemaker or ICD to reduce potential interference. If you suspect any interference, turn off your device immediately.
- Hearing aids, cochlea implant: Certain digital radio transmitting devices may interfere with certain hearing aids or cochlea implant. If such interference occurs, consult your manufacturer for solutions.
- Other medical devices: If you or other people near you use other medical devices, please consult the manufacturer of these devices to make sure they can adequately block radio frequency signals. Or you can consult a doctor for relevant information.

## **Automobile and Road Safety**

- Your main attention should be on the task of driving when you are driving a vehicle. Please drive safely. If you use the device while driving, be sure to comply with your local rules and regulations.
- Be sure to turn off your device as required while on board airplanes. If you want to use your device, be sure to follow the instructions of the cabin crew.

## **Use of Battery**

- Do not put discarded batteries together with general domestic waste. In regions with laws regulating the disposal of waste battery, be sure to comply with these

laws and make your contribution to environmental protection.

- Do not short-circuit the battery. Short-circuiting occurs when some metal objects (such as keys, jewelry, electric wire, coins or other electric conductors) accidentally connect the positive and negative poles of the battery. Short-circuiting may damage the battery or the objects connected to it, resulting in property damage or human injury.
- Do not throw the battery in a fire or put it in high-temperature locations as this may lead to battery leakage, overheating or fire.
- Do not disassemble, weld or modify the battery, or put the battery in places subject to strong mechanical impact, or hit the battery with hard objects. Any of the above may lead to battery leakage, overheating or fire.
- Do not disassemble, press, heat or burn the built-in battery (battery integrated with the device), or touch or pry it with sharp objects or screwdrivers as any of the above may lead to battery fire or combustion.
- Do not use the battery for any other purpose, or use any damaged charger or battery. In the event of overheating, discoloration, deformation, bulging or leakage of the battery during its use, charging or storage. stop using it immediately and replace with a new one to avoid danger.
- The battery is not waterproof. Do not use or charge it in high-temperature, high-humidity areas such as the kitchen or bathroom.
- While charging, do not put the battery on inflammable objects (such as the bed, clothes and books) to avoid fire as the battery temperature may rise.

## Use of the Battery Charger

- Please use the charger indoors.
- Do not short-circuit, disassemble or modify the charger as this may lead to charger damage or dangers such as human injury, electric shock or fire.

- If no battery is placed in the device, do not charge it.
- The charger is not waterproof. Do not use the charger in high-temperature, high-humidity areas like the kitchen or bathroom as this may lead to charger damage or dangers such as electric shock or fire.
- Do not use the charger when the power cord is damaged as this may lead to electric shock or fire.

## **Use of SIM Card, and Cable**

- When inserting/removing the SIM card or connecting the cable to the device, ensure to keep the right side up.
- Do not remove the card when the device is transmitting information as this may result in data loss or damage to the device.
- Using force when inserting the SIM card or incorrectly connecting the data cable may result in damage to the ports or other components of the device.
- Internet connection with the SIM card may incur data charges.

## **Other Important Safety Information**

- For your safety, only use original accessories approved by our company that are suitable for the device (such as charger, battery, data cable).
- Do not charge the device for more than 5 consecutive hours.
- When running high power-consuming applications or when running certain applications for a long time, the device may get hotter than usual. This is normal and will not affect the lifespan or performance of the device.
- If the device is overheated, stop using it for a while. Long-term skin contact with an overheated device may lead to low-temperature burns such as red dots or hyper pigmentation.
- Do not place devices, batteries and chargers in and around heating devices (such as microwave ovens).

ovens, radiators, etc.), otherwise it may cause circuit damage, fire or other accidents.



Information about the consequences of improper handling, accidental breakage damage and improper recycling of the end of life products.

- a) If batteries are not properly disposed of, it can cause harm to human health & to the environment.
- b) Placing of batteries or devices on or in heating devices (such as microwave oven) and improper disposal of batteries may lead to explosion.